

Luigi Barbaro



Chief Operating Officer | COO
Executive Director of Operations
Luxury International Resorts
4★ 5★ & 5★ Superior Properties

Strategic Operations Leader |
Multicultural Team Executive | Resort Transformation Specialist
Available for National & International Assignments

📍 Benevento, Italy

☎ +39 347 5140427

✉ ginobarbaro@hotmail.com

🌐 www.luigibarbaro.it

🔗 LinkedIn: <https://www.linkedin.com/in/luigi-barbaro-082a4aa/>



PROFESSIONAL PROFILE

Senior Operations Director with over 30 years of international experience in Hospitality & Tourism Management (since 1993).

Specialized in the integrated leadership and operational governance of 4★ and 5★ luxury resorts across Europe, the Caribbean, Africa, and the Middle East, with direct responsibility for coordinating complex, high-service environments.

Extensive expertise in full operational oversight of: Rooms Division - Food & Beverage Housekeeping - Maintenance & Technical Operations - Human Resources Experience & Customer Service Safety & Quality Standards.

Strategic leader with strong managerial and communication skills, experienced in coordinating multicultural teams, implementing SOPs, restructuring operational systems and, ensuring compliance with international brand standards (Meliá, Hilton, Eden, Valtur, Viva Wyndham).

CORE COMPETENCIES

Full Resort Operational Leadership - Process Optimization & Operational Restructuring
Pre-opening & Start-up Management - Brand Standards Implementation
Multi-Department Coordination - Quality Control & guest satisfaction
Multicultural Team Leadership - Service Performance Monitoring

Specialist in the **Family & Leisure Resort segment**, including the development of Kids Concept programs and integrated family services, with a strong focus on Guest Satisfaction and operational sustainability.
Experienced in crisis management and structural supervision.

PROFESSIONAL EXPERIENCE <https://www.melia>

Velipoja Grand Europa Resort
AFFILIATED
BY MELIÁ

VELIPOJA GRAN EUROPA RESORT Affiliated by Meliá ***|Albania (2026)**
Director of Operations / Chief Operating Officer (COO)



MELIÁ – PARADISUS LOS CAYOS SANTA MARÍA *** | Cuba (2025–2026)**
Operations Director / Jefe de Explotación
Meliá Hotels International – Paradisus Brand

Luxury premium resort within the Meliá portfolio, serving an international high-end clientele.

Responsible for the full integrated operational governance of the property, with direct supervision of:

Rooms Division - Food & Beverage – Housekeeping - Guest Services -Maintenance & Technical Operations - Guest Experience - Multicultural Staff Leadership

Key Responsibilities:

- Daily operational leadership of a 5★ high-complexity resort
- Implementation and compliance control of Paradisus brand standards
- Coordination of department heads and operational KPI monitoring
- Workflow restructuring and internal process optimization
- Supervision of room quality, F&B services and public areas
- Operational management of critical and structural situations
- Oversight of infrastructure functionality
- Cross-functional accountability for full operational performance in an international luxury environment

STUDIO VACANZE | Sardinia (2021–2024)

Multi-Property Operation Manager

(Hotel Baia di Conte – Hotel Cala Fiorita – Baia dei Mori)

www.studiovacanze.it



Deputy Director / Operations Director - Staff coordination and performance supervision
Operational restructuring and department optimization

FRUIT VIAGGI – Shores Amphoras *** | Egypt (2019)**
Operations Director – Consulting & Development

fruitviaggi
www.fruitviaggi.it

STROMBOLI H.V. | Calabria (2018)

Hotel Director

Full property management and operational supervision

STROMBOLI
HOTEL VILLAGGIO
www.hotelstromboli.it

VALTUR (2017–2018)

Deputy Director

V.Garden – Tuscany | V.Sestriere – Piemonte | V.Simeri – Calabria

Pre-opening management and operational start-up

Operations Director


valtur
www.valtur.com



www.edenviaggi.it

EDEN VIAGGI (2006–2017)

Area Manager / Resident Director / Quality Controller

Sole responsible manager for the operational performance of multiple international resorts, ensuring compliance with brand standards, HR supervision, and service quality across destinations in Caribbean, Europe, the Indian Ocean and Africa.

HILTON WORLDWIDE | Sharm El Sheikh (2005)

Resort Manager – Hilton / Pianeta Terra

<https://hilton-sharm-dreams-resort-sharm-el-sheikh.booked.net/>



VIVA WYNDHAM RESORT | Bahamas & Mexico (2001–2004)

Kids Club Director

- Development of Family & Kids Concept programs
- Staff training and guest experience enhancement



**WYNDHAM
RESORTS**

www.vivaresortsbywyndham.com

VENTAGLIO / VALTUR (1993–2000)

Mini & Junior Club Manager



EDUCATION & CERTIFICATIONS

- High School Diploma in Accounting – Benevento (1989)
- Degree in Physical Education & Tourism – 110/110 Cum Laude – Naples (1991)
- MIUR Teaching Qualification
- EIPASS Certification – 7 Modules User
- FORLIM, FORCODIG , FORTABLE Certifications
- Advanced English Language Certification (AELS)
- Front and Back Office Operations Course (English)
- COVID Manager Certification
- Safety Training: First Aid & HACCP
- Resident Manager / Hotel Management Training – Matrix Pesaro (2008-2011)

LANGUAGES

Italian – Native

French – Basic (A2)

Spanish – Upper Intermediate / Advanced (B2)

English – Upper Intermediate / Advanced (B2)

ADDITIONAL QUALIFICATIONS

Fitness Instructor - Basketball Instructor - Open Water Diver – Nitrox Certified

Driving License: Category B / International Driving Permit

References available upon request

- I authorize the processing of my personal data in accordance with EU Regulation 2016/679 (GDPR) and applicable Italian data protection laws.